

FEATURED SPEAKERS



Dr. Farzad Mostashari MD, ScM is the CEO of Aledade and the former National Coordinator for Health Information Technology at the U.S. Department of Health and Human Services. Dr. Mostashari founded the NYC Primary Care Information Project, which equipped 1,500 physicians with EHRs.

Quality Matters – Building the Best Integrated System – Presentation Objectives:

1. Discuss being actively engaged in managing the quality improvement processes in a practice to promote internal integration, improve efficiency, and demand higher performance levels
2. Describe how “value” is defined in Value based payment models – and the impact these models could have on efforts to achieve the Triple Aim, particularly in rural health care settings.



Dr. Michael Frisina served as a faculty member and subject matter expert in leadership and ethics at The United States Military Academy, The Uniformed Services University of Health Sciences and School of Medicine, and The United States Army Academy of Health Sciences.

Changing the Culture – Leadership and Teams – Presentation Objectives:

1. Describe the essential tools every leader must have to “change culture;” to embody quality improvement principles; to advance effective clinical care for communities
2. Discuss how a community can influence change in the culture of its health system



Mina Harkins, MBA, BSMT, PCMH CCE is with the National Committee for Quality Assurance (NCQA) as Assistant Vice President, Recognition Programs Policy and Resources. The Recognition programs are focused on evaluating quality management of chronic conditions, and the systems and processes utilized in a clinical practice

Measuring Performance in an Integrated System of Care – Presentation Objectives:

1. Discuss the evidence that supports why PCMH practices are desired by patients over other models
2. Describe the evolution of the NCQA PCMH standards and the future of the NCQA program



Janet Tomcavage, RN, MSN is the senior vice president and chief, value-based care strategic initiatives for Geisinger Health System. In this role, she has responsibility for strategy development and oversight for Geisinger’s system-wide value-based re-engineering initiatives

Care Management – High Risk, High Stakes – Presentation Objectives:

1. Describe the five key functions of a Medical home
2. Discuss how a small practice might incorporate key principles of ProvenHealth Navigator model to “wrap a bundle of services around the patient and family to address healthy behaviors, disease prevention and disease management”

Centering on QUALITY PATIENT CARE

Transforming the Future of Health Care

September 18-19, 2015
Glade Springs Resort, WV



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Call 304.763.2000 for accommodations, a block of rooms has been reserved.





CONFERENCE OBJECTIVES

By attending this program, participants will:

1. Acquire new knowledge and strategies for expanding primary care practice capacity for the continuous improvement of healthcare quality and cost.
2. Explore how Patient Centered Medical Home (PCMH) approaches can benefit practices through enhanced efficiencies, increased reimbursement and referrals, and better staff/provider satisfaction.

3. Learn strategies to strategically position a primary care practice for success as the healthcare marketplace shifts to value-based reimbursement.
4. Learn new approaches to engage practice leaders and staff in decision-making and shared practice improvement efforts.
5. Actively engage with experts on NCQA PCMH Standards related to improving access to care, team functions, population health, care management, test/referral tracking, and the quality improvement infrastructure necessary for successful primary care practice redesign
6. Celebrate our collective accomplishments!

DAY 1 AGENDA

9:00	Meet, eat, and register	
9:30 -10:00	Welcome - Claude Worthington Benedum Foundation Introduction of Sponsors	Kim Tieman
10:15-11:00	Keynote Address – Quality Matters – Building the Best Integrated System	Dr. Farzad Mostashari
11:15 -12:00	Making the Most of the PCMH Recognition	Panel
12:00-1:00	Lunch Break	
1:00- 2:30	Changing the Culture – Leadership and Teams	Dr. Michael Frisina

BREAK OUT SESSIONS

Objectives:

1. Explore and share strategies for meeting the PCMH standards and improving care for patients.
2. Engage in small group discussion with peers and experts.

	PCMH Standards 6	PCMH Standards 2	PCMH Standards 3
2:45-3:15	Leadership engagement in QI Process <i>Tom Bowden, DO</i>	Creating a learning culture <i>Jacqueline Copenhaver, PCMH-CCE</i>	Population Health 101 – Assessing your practice population <i>Amy Weiser, PCMH-CCE</i>
2:45-3:15	Advanced Topics: Patient Advisory Committees <i>Shaylee Peckens, MD</i>	Advanced Topics: Measuring and monitoring performance <i>Terry Coleman, OM</i>	Advanced Topics: Leveraging Community Resources to improve health <i>Mandeep Dhinsa, NP</i>
3:30-4:15	Leadership engagement in QI Process <i>Dr. Karen Fitzpatrick, PCMH-CCE</i>	Creating a learning culture <i>Sven Berg, MD</i>	Population Health 101 – Assessing your practice population <i>Terri Bliziotos, PCMH-CCE</i>
3:30-4:15	Advanced Topics: Patient Advisory Committees <i>Patty Ruddick, RN</i>	Advanced Topics: Measuring and monitoring performance <i>Kim Stooke, MD</i>	Advanced Topics: Leveraging Community Resources to improve health <i>Michelle Goldman, RN</i>
4:15-5:00	Panel of Speakers – Question and Answers		
5:30 -8:00	West Virginia Invites All Attendees to Dine and Network		

DAY 2 AGENDA

8:30	Meet, eat, and register	
9:00	Welcome - WVMU Team	
9:15-10:00	Measuring Performance in an Integrated System of Care	Mina Harkins, MBA, NCQA
10:00 -10:15	Break	
10:15-12:00	Care Management - High Risk, High Stakes	Janet Tomcavage
12:00- 12:30	Breakout Sessions (Snack)	

BREAK OUT SESSIONS

Objectives:

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	PCMH Standards 4	PCMH Standards 5	PCMH Standards 1
12:00-12:30	Stratifying your patient population <i>Terri Bliziotos, RN, MPH, PCMH-CCE</i>	Optimizing your EMR to track care/referrals better <i>Mandy Foley, BSN, RN</i>	Optimizing Access to care in rural settings <i>Julie Williams, OM</i>
12:00-12:30	Advanced Topics: Optimizing Care Management Functions in a medical practice <i>Michele Goldman, RN</i>	Advanced Topics: strategies for reducing preventable Hospitalizations and ER Use <i>Terry Coleman, OM</i>	Advanced Topics: Engaging patients in the effective use of the health system <i>Melissa Holland, IT</i>
12:40-1:15	Stratifying your patient population <i>Cecelia Quinones, Americorp/Vista</i>	Optimizing your EMR to track care/referrals better <i>Shari Vance, MD</i>	Optimizing Access to care in rural settings <i>Josh Brown, OM</i>
12:40-1:15	Advanced Topics: Optimizing care management functions in a medical practice <i>Margalit Gur-Arie, BIZMED</i>	Strategies for reducing preventable Hospitalizations and ER Use <i>Allen Wahl, MD</i>	Advanced Topics: Engaging patients in the effective use of the health system <i>Beth Schindele</i>
1:30-2:30	FINALE, Panel of Speakers, Q & A, Evaluation		